



Service - eir evo Giga-Fibre Broadband

Address: eir evo Benmore House,
342-353 Lisburn Road,
BT9 7EP,
Belfast

Phone: 0800 039 2000

Email: enquiries@eirevo.co.uk

Valid from: 28/03/2022

SUMMARY CONTRACT INFORMATION

- This summary covers the main elements of services on offer.¹
- It helps to make a comparison between service offers.
- Complete information about the services is provided in other documents.

Services

- Giga-fibre Broadband

Bandwidth of internet service

Plan	Plan Speed Profile		Internet Speed % of profile		
	Download (Mbps)	Upload (Mbps)	Maximum	Normally available	Minimum
900Mb	900	115	100%	55%-66%	12%

Please note that these internet speeds should be achievable through a direct cable connection from your PC/Laptop to your modem, with no other devices connected to your modem and subject to the performance of your PC/Laptop. Under more typical usage conditions, the broadband speeds that you experience can be affected by a number of external factors.

Price

- Connection Fee and Activation - £0
- Monthly rental
 - The rental for each calendar month is £40.00
 - The rental for months 1-12 of the contract is discounted to £20.00 a calendar month.
 - *eir evo reserve the right to increase prices by RPI +3.9% annually on 1st April*

Contract Duration, Renewal & Termination

The contract is subject to a minimum term of 24 months, starting from the date when the service is delivered. eir evo retains ownership of the modem and will charge £50 for modems not returned after 60 days, if requested and at eir evo's expense, after the contract termination. Once your minimum term expires, you will remain on a rolling 1 month contract, until you make any further changes to your service.

The contract is subject to a minimum term of 24 months, with termination during this period triggering an early cease charge, calculated based on the total remainder of the rental to the end of the minimum term.

¹ Commission Implementing Regulation (EU) 2019/2243 of 17 December 2019